

HURRICANE MELISSA

SITUATION REPORT No. 14

AS OF 5:00PM AST on NOVEMBER 12th, 2025

CDEMA CONTINUES TO DEPLOY REGIONAL TEAMS TO SUPPORT JAMAICA'S RESPONSE AND EARLY RECOVERY EFFORTS FOLLOWING HURRICANE MELISSA

OVERVIEW

The Caribbean Disaster Emergency Management Agency (CDEMA) in collaboration with regional and international partners continue to deploy support teams to assist in Jamaica's response and early recovery efforts following the impacts of Hurricane Melissa. Three (3) additional CARICOM Operational Support Team (COST) members arrived in Kingston between November 11th and 12th, 2025 to provide strategic advice to the National Emergency Operations Centre operations. Additionally, fifty-one (51) linesmen and engineers from the Caribbean Electric Utilities Services Corporation (CARILEC) were deployed between November 10th and 12th, 2025 to join the existing twenty-four (24) crew members, who arrived on October 31st, 2025. This brings the total number of linesmen and engineers who are supporting electricity restoration efforts, under the Regional Response Mechanism (RRM) to seventy-five (75).

The relief effort in Jamaica is also benefitting from an additional one hundred and seventy (170) metric tonnes of relief supplies facilitated through the CDEMA and the WFP partnership. The relief supplies comprise primarily of food, non-food items and vehicles from the Barbados Department of Emergency Management (DEM), the International Federation of the Red Cross (IFRC), the Pan American Health Organisation (PAHO), ShelterBox, the United Nations Children's Fund (UNICEF). The HNLMS Pelikaan (A804) arrived in the Kingston Port on November 12th, 2025.



Figure 1: Members of the St. Kitts Electricity Company and Nevis Electricity Company Limited arrived at the Norman Manley International Airport to support the Jamaica Public Service (JPS)



Figure 2: The team from the Dominica Electricity Services Limited preparing to leave for Jamaica



Figure 3: Engineers and Linesmen from the Trinidad And Tobago Electricity Commission ahead of their deployment to Jamaica

Updates from Impacted Participating State



JAMAICA

Report from a Special Government Press Briefing held on November 11th, 2025

SHELTER AND DISPLACEMENT - LAST UPDATED BY 11/11/2025 11:00 HRS

30,000
HOUSEHOLDS
DISPLACED

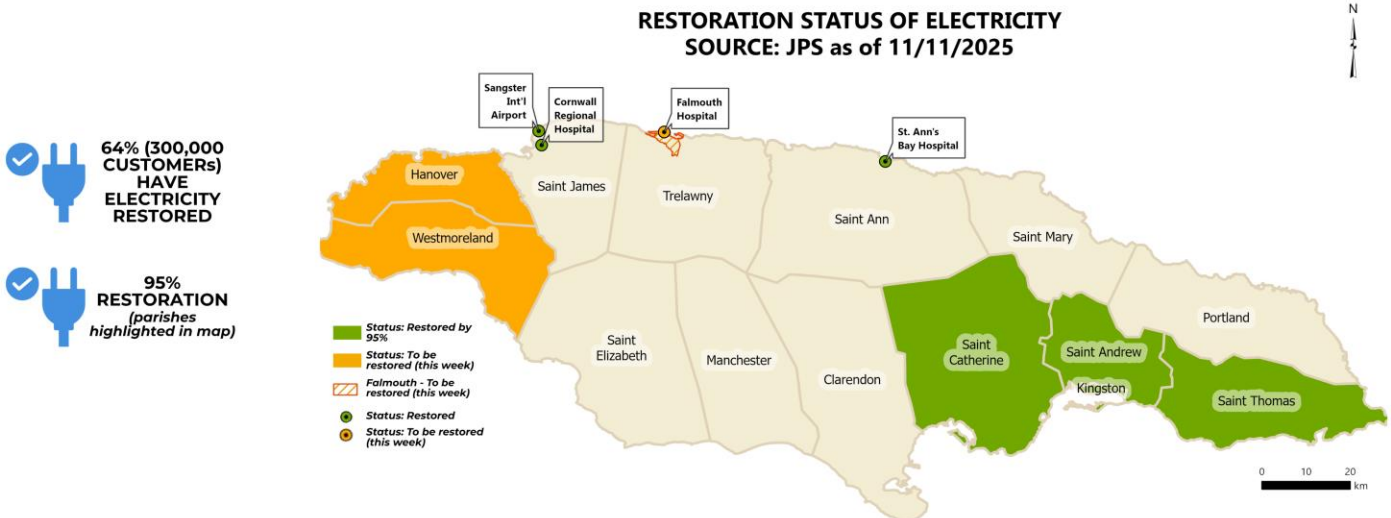
182
COMMUNITIES
IMPACTED

88
SHELTERS
ACTIVE
ACROSS 9
PARISHES

15
PERSONS
MISSING

1,100
PERSONS
DISPLACED

ELECTRICITY (JPS) - LAST UPDATED BY 11/11/2025 11:00 HRS



WATER (NWC) - LAST UPDATED BY
11/11/2025 11:00 HRS

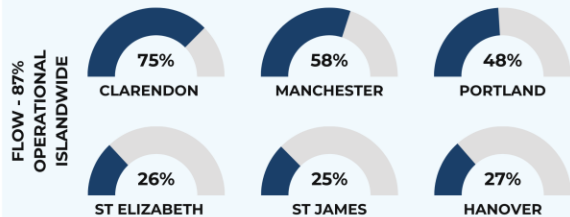
GREAT RIVER PLANT - RESTORATION
by end of the day

85% RESTORATION EXPECTED
as result of Great River Plant restoration

72.6% OF CUSTOMERS RESTORED

Minard Water System is the next priority
St Ann

TELECOMMUNICATIONS - LAST UPDATED BY
11/11/2025 11:00 HRS



FUEL AND ENERGY - LAST UPDATED BY
11/11/2025 11:00 HRS

FUEL DISTRIBUTION STABLE
New cargo arrived November 10th

> 20 MILLION LITERS OF AVIATION FUEL AVAILABLE

- Petrojam (Montego Bay Terminal): Partial operations expected by end of week; full restoration expected in 2 weeks.

DIGICEL - RESTORATION STATUS

Service	Restoration Status
MOBILE	57%
FIXED	89%
BUSINESS NETWORK	75%

700 STARLINK UNITS DEPLOYED

Updates from Impacted Participating State



JAMAICA (Continued)

Report from a Special Government Press Briefing held on, November 11th, 2025

Governance & Coordination	• Relief inventory system in final testing phase (to improve accountability). • New toll access protocol for humanitarian transport (requests via Toll Authority).
Waste Management & Cleanup	• National Solid Waste Management Authority (NSWMA) working 24/7 with added trucks and contractors. • National cleanup campaign to be expanded next week. • Public urged to cooperate as increased domestic waste and debris slow landfill operations.
Community & Social Recovery	• Infirmaries & shelters in Falmouth and St. James severely damaged. • Government exploring use of field hospitals for relocation of affected facilities. • Temporary suspension of market fees in Falmouth; no fee increases authorised.

Updates from the CDPG Thematic Working Groups (TWG) - Actions by the RRM Partners as of 5:00 p.m. on November 12th, 2025



COORDINATION



**4 CETT
MEMBERS
DEPLOYED**



**5 COST
MEMBERS
DEPLOYED**



**75 CARILEC
MEMBERS
DEPLOYED**

84 OF 110 PERSONNEL REMAIN DEPLOYED AS OF 12/11/2025

- CDEMA deployed three (3) additional CARICOM Operational Support Team (COST) member on request of the Office of Disaster Preparedness and Emergency Management (ODPEM).
- Two mental health and psychosocial support professionals have completed their assignments.
- A possible extension for some members of the CARICOM Emergency Telecommunications Team (CETT) is being considered.



MNCCC

- Coordination meetings have shifted to Monday, Wednesday and Friday weekly.
- No additional updates presented.



PROTECTION

- Gender-Based Violence (GBV) Sub-Cluster Meeting led by the Bureau of Gender Affairs and UNFPA will be held on November 14th, 2025.

Updates from the CDPG Thematic Working Groups (TWG) - Actions by the RRM Partners as of 5:00 p.m. on November 12th, 2025



EARLY RECOVERY

- The Recovery Thematic Working Group met on November 10th to coordinate and map actors' activities across various sectors. Senior officials from the Planning Institute of Jamaica (PIOJ) attended the meeting.
- CARILEC deployed an additional fifty-one (51) personnel to support electricity restoration efforts in Jamaica. A total of seventy-five (75) linesmen are now deployed in collaboration with CARILEC.
- The Regional Agriculture Disaster Risk Management Committee met on November 12th, 2025.
- Several organisations are conducting assessments with farmers and seeking or allocating early recovery funding.
- There is an emphasis on resource mapping and engagement with development finance institutions to better channel recovery support.
- Updates from the Education Sector and detailed subgroup summaries will be provided at the next meeting scheduled for November 14th, 2025.



EMERGENCY SHELTER

- Eighty-five thousand (85,000) tarpaulins have been mobilised, with thirty thousand (30,000) distributed to date. Distribution is being accelerated through airlifts and partner support.
- Community mobilisation efforts are ongoing to support the safe and efficient distribution of tarpaulins.
- Jamaica Defence Force (JDF) and community councilors are supporting coordination and providing priority community lists for targeted assistance.
- Red Cross, Caritas, International Organisation for Migration (IOM), and Samaritan's Purse are leading field distributions of tarpaulins and other non-food items with new communities being added daily.
- Shelter Technical Working Group (STWG) partners are working with national counterparts to enhance data collection and information flow on both formal and informal shelter use.
- Debris removal coordination is underway with government agencies to facilitate recovery efforts.
- Development of a medium-term housing reconstruction strategy is being initiated.
- A tarpaulin installation leaflet, adapted from Shelter Cluster guidance, is being finalised by the STWG and local engineers.
- An instructional video on safe tarpaulin installation is being prepared with collaboration and videography support from the JDF.

**Updates from the CDPG Thematic Working Groups (TWG) -
Actions by the RRM Partners as of 5:00 p.m. on November 12th, 2025**

**EMERGENCY TELECOMS**

- *No further updates presented.*

**PRIVATE SECTOR**

- *No further updates presented.*

**RELIEF & LOGISTICS**

- *Field points of contact have been established and are actively coordinating operations.*
- *The Log IE (logistics mapping) system is being continuously updated to track relief activities.*
- *Mobile Storage Units (MSUs) have been set up in Montego Bay, with expansion planned for Kingston.*
- *Partners are reminded to regularly enter data to support Control Tower operations.*
- *The HNLMS Pelikaan (A804) vessel arrived on November 12th, 2025 to provide additional support for relief logistics.*

**WASH**

- *A coordination meeting was held with strong participation from the National Water Commission (NWC).*
- *The UNICEF WASH team is currently in the field, with further updates expected by this evening.*
- *Logistical support is needed for utility reconnections as identified by the NWC.*
- *Shipments of equipment and materials are expected from Miami (Billy's Water Services), with another shipment from The Bahamas pending a formal request.*
- *Partners have been asked to confirm their ability to assist with logistical needs associated with these shipments*

Updates from the CDPG Thematic Working Groups (TWG) - Actions by the RRM Partners as of 5:00 p.m. on November 12th, 2025



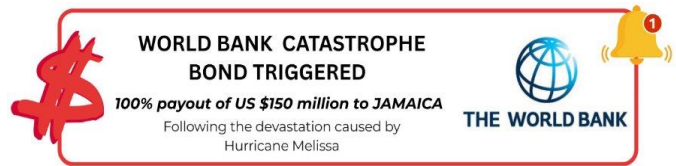
HEALTH

- CARPHA is engaging with the UK Health and Safety Executive (HSE) and the Pandemic Fund to provide support to Jamaica.
- A roster of trained medical professionals is being compiled to assist with field hospital operations and Emergency Medical Team (EMT) support for the Barbados Defence Force and PAHO teams.
- PAHO Jamaica continues Health Cluster coordination, with the 5th meeting held on November 11th, 2025 focusing on partner mapping and commitments; data from twenty-four (24) teams has been included.
- A capacity and resource dashboard is being developed to support partner coordination.
- Mental Health and Psychosocial Support (MHPSS) activities are ongoing, including PAHO-led training on psychological first aid.
- **Emergency Medical Teams (EMTs):** twelve (12) EMTs are deployed in partnership with the Ministry of Health. Two Type 2 EMTs are operational in Black River and Falmouth, with the Barbados Defence Force EMT expected to arrive by the end of the week. Nine (9) Type 1 EMTs are supporting primary care in the worst-affected areas.
- **Water, Sanitation, and Hygiene (WASH):** Joint efforts with UNICEF are underway to assess WASH conditions in health facilities and identify priority needs.
- A health sector needs list is being updated and will be shared with partners.
- Rapid damage assessments have been completed, and next steps include conducting definitive assessments using SMART standards.

Donations and Pledges Made By Countries/Partners - As at 5:00 p.m. November 12th, 2025

Country	Donations and Pledges	Destination
Anguilla	Financial Contribution of USD \$10,000.00 , 200 lbs of In-Kind Contributions consisting of non-food items - tarpaulins, buckets and shelter kits	Jamaica
Canada	Canada's total humanitarian response to Hurricane Melissa amounts to approximately CAD \$11 million allocated as follows: - CAD \$4.5 million to the World Food Programme to support emergency food and logistics in Jamaica and Cuba - CAD \$1.5 million to the Canadian Red Cross for the matching fund announced today - CAD \$1.5 million to Care Canada to support a multi-sector response in Jamaica and Cuba - CAD \$1 million to the Pan-American Health Organization to support emergency health care in Jamaica - Around CAD \$1 million to send relief items in partnership with the Canadian Red Cross to help the humanitarian response efforts in Jamaica and for the deployment of medical kits to Cuba - CAD \$700,000 to Doctors Without Borders through an ongoing project to support the organization's response in Jamaica - CAD \$350,000 each to Plan Canada and Canadian Lutheran World Relief, members of the Humanitarian Coalition, for a total of CAD \$700,000, through an ongoing project to provide relief items and emergency shelter; protection services and water; and sanitation and hygiene services in Haiti - CAD \$130,000 for the deployment of humanitarian experts through ongoing projects with CANADEM and the Canadian Red Cross	Jamaica Cuba Haiti
Cayman Islands	Donating mattresses, generators, tarpaulins, fuel cans, first aid kits, medical supplies, consumables, and MREs, along with additional medical supplies valued at USD \$21,025 , and a monetary contribution of USD \$1.2 million to support relief operations in Jamaica.	Jamaica
European Union	ECHO providing 5 million Euros to support affected countries - Jamaica (2 million Euros), Cuba (2 million Euros), Haiti (1 million Euros) Five EU Member States have offered support through the Emergency Response Coordination Center (ERCC): - FR: 2,000 jerrycans, 500 kits, 1,500 blankets/nets (delivered November 4th). - LU: 2,000 tarps, 12 generators. - ES: deployment of a field hospital the November 5th (EMT-Type 2 including 70 personnel who will be operational 1 month). - BE: 192 generators delivered and 217 more to be delivered November 10th. - DE: 1,520 jerrycans; 1,000 beds; 4,000 filters, PPE & supplies	Haiti Jamaica Cuba
Guyana	Providing relief supplies including chainsaws, tarpaulins, and generators through the private sector, valued at approximately USD \$101,000 .	Jamaica
Japan	Supplying emergency relief items : tents, sleeping pads, portable jerry cans, etc. through the Japan International Cooperation Agency (JICA).	Jamaica
Switzerland (SDC)	Through the Swiss Agency for Development and Cooperation (SDC), Switzerland is providing approximately USD 462,000 in humanitarian assistance, including: a USD 280,000 contribution to the IFRC appeal; USD 182,000 through GiveDirectly to support emergency cash assistance for households; and a top-up to existing Swiss-funded projects in water, disaster risk reduction, and cash distribution responding to the impacts of Hurricane Melissa.	Jamaica and Haiti
Trinidad and Tobago	Providing relief supplies and financial assistance in support of ongoing response efforts.	Jamaica
United Arab Emirates	Contributing USD \$500,000 through CDEMA to support countries most affected by Hurricane Melissa as part of ongoing relief and recovery operations.	CDEMA CU
United Kingdom	Providing shelter kits, solar lanterns, hygiene kits, and a monetary pledge of USD \$9.86 million to support the emergency response.	Jamaica
United States of America	A USD 37.1 million package of emergency, life-saving assistance for Jamaica (US \$22 million), Haiti (EU \$11.6 million), The Bahamas (US \$500,000), and the people of Cuba (US \$3 million), to provide emergency shelter, water, sanitation, hygiene, food assistance, and shelter in response to the Hurricane Melissa	The Bahamas Cuba Haiti Jamaica

Donations and Pledges Made By Countries/Partners - As at 5:00 p.m. November 12th, 2025 (Continued)



Summary

- Thanks are extended to all RRM partners for their continued support to regional preparedness, as well as the transition to response and recovery.
- CDEMA and RRM partners remain engaged in relief and recovery operations with the affected Participating States and will continue to provide updates as the situation evolves.

Links to Situation Reports

[Hurricane Melissa Situation Report #1](#) [Hurricane Melissa Situation Report #6](#) [Hurricane Melissa Situation Report #11](#)
[Hurricane Melissa Situation Report #2](#) [Hurricane Melissa Situation Report #7](#) [Hurricane Melissa Situation Report #12](#)
[Hurricane Melissa Situation Report #3](#) [Hurricane Melissa Situation Report #8](#) [Hurricane Melissa Situation Report #13](#)
[Hurricane Melissa Situation Report #4](#) [Hurricane Melissa Situation Report #9](#)
[Hurricane Melissa Situation Report #5](#) [Hurricane Melissa Situation Report #10](#)

Links to Needs Lists and Other Information:

[Hurricane Melissa Documents](#) [Customs and Consignee Procedures for Disaster Relief](#)
[Official Needs Lists – Jamaica](#) [Cayman Islands Hurricane Melissa Relief Efforts](#)
[Relief and Logistics TWG Website](#) [Official Needs List - Haiti](#)